

FACTS

WHAT DOES NORTHWEST COMMUNITY BANK DO WITH YOUR PERSONAL INFORMATION

Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and income
- Account number and account history
- Transaction history and credit history

When you are no longer our customer, we continue to share your information as described in this notice.

How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reason Northwest Community Bank chooses to share; and whether you can limit this sharing.

| Reasons we can share your personal information | Does Northwest Community Bank Share? | Can you limit this sharing? |
|--|--------------------------------------|-----------------------------|
| For our everyday business purposes – such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus. | Yes | No |
| For our marketing purposes – to offer our products and services to you | Yes | No |
| For joint marketing with other financial companies | No | No |
| For our affiliates' everyday business purposes – information about your transactions and experiences | Yes | No |
| For our affiliates' everyday business purpose – information about your creditworthiness | Yes | Yes |
| For our affiliates to market to you | No | No |
| For nonaffiliates to market to you | No | No |

Questions?

Call 860-379-7561 or toll free 800-455-6668

| Who we are | |
|--|---|
| Who is providing this notice? | Northwest Community Bank |
| What we do | |
| How does Northwest Community Bank protect my personal information? | To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include safeguards and secured files and buildings. At Northwest Community Bank we protect consumer privacy by ensuring that only employees who have a business reason for knowing information have access to it |
| How does Northwest Community Bank collect my personal information? | We collect your personal information, for example, when you <ul style="list-style-type: none"> ▪ Open accounts or deposit money ▪ pay your bills or apply for a loan ▪ use your debit card We also collect your personal information from others, such as credit bureaus, affiliates or other companies. |
| Why can't I limit all sharing? | Federal law gives you the right to limit only <ul style="list-style-type: none"> ▪ sharing for affiliates everyday business purposes – information about your creditworthiness ▪ affiliates from using your information to market to you ▪ sharing for nonaffiliates to market to you State laws and individual companies may give you additional rights to limit sharing. |
| Definitions | |
| Affiliates | Companies related by common ownership or control. They can be financial and nonfinancial companies. <ul style="list-style-type: none"> ▪ Connecticut Mutual Holding Company ▪ Litchfield Bancorp ▪ Collinsville Savings Society |
| Nonaffiliates | Companies not related by common ownership or control. They can be financial and nonfinancial companies. <ul style="list-style-type: none"> ▪ Northwest Community Bank does not share with nonaffiliates so they can market to you. |
| Joint marketing | A formal agreement between nonaffiliated financial companies that together market products or services to you. <ul style="list-style-type: none"> ▪ Northwest Community Bank does not jointly market |
| Other important information | |
| <p>At Northwest Community Bank we protect consumer privacy by ensuring that only employees who have a business reason for knowing information have access to it. We maintain physical, electronic, and procedural safeguards that comply with federal standards to guard your nonpublic personal information. The bank has appointed a Financial Privacy Coordinator who is responsible for maintaining internal procedures to ensure that our customers' information is protected.</p> <p>All employees have a copy of this policy and are trained at least annually regarding the importance of safeguarding customer information.</p> | |