



Dear Valued Customer,

We have an exciting change coming that you will want to know about.

After operating under a single charter with Northwest Community Bank since January 4, 2021, beginning March 10, 2025, Collinsville Bank and Litchfield Bancorp will no longer be “Divisions” of Northwest Community Bank. All bank operations will convert to one common name, a new, single brand: Northwest Community Bank.

On March 10, all branches of “Collinsville Bank, a Division of Northwest Community Bank” and “Litchfield Bancorp, a Division of Northwest Community Bank” will open as Northwest Community Bank. You will see a new, updated logo on branch signage, websites and disclosure forms. All previously existing logos, including the Northwest Community Bank logo that you have seen for over 25 years, will change. It’s time!

It’s important to note that this is not a merger or acquisition of your bank, but a streamlining and updating of the bank’s brand. It’s a new chapter in the proud histories of three community banks. We remain a mutual bank, owned by our customers. As one bank, Northwest Community Bank will continue to be a wholly-owned subsidiary of Connecticut Mutual Holding Company, which was established in 2001, and has included all three original banks.

Over the last few years, some customers have been unsure, perhaps confused, by the use of three different brands by their bank. Now our move to one brand will unify our entire service area. As a people-oriented institution, we also understand how important personal relationships are to our customers, and we’re pleased to assure you that the staff that you know and trust will remain with the bank branches they are in now.

In the coming weeks, you will receive more communications about this transformation, including detailed information about your account(s). Of course, your deposit account insurance coverage will continue to be provided by the Federal Deposit Insurance Corporation (FDIC). Meanwhile, we look forward to presenting our new look—created with a renewed commitment to quality customer service.

Sincerely,

A handwritten signature in cursive script that reads 'Maura A. Malo'.

Maura A. Malo
President and Chief Executive Officer